

ORIGINAL

WILKINSON) BARKER) KNAUER) LLP

2100 N STREET, NW
SUITE 700
WASHINGTON, DC 20037
TEL 202 783 4141
FAX 202 783 5651
www.wbklaw.com
JENNIFER L. KOSTYU
202 333 3384
jkostyu@wbklaw.com

FILED/ACCEPTED
SEP 30 2010
Federal Communications Commission
Office of the Secretary

September 30, 2010

Via Hand Delivery

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554


Re: Annual ETC Report and Related High Cost Certifications of T-Mobile USA, Inc.
Federal-State Joint Board on Universal Service, CC Docket No. 96-45, WC
Docket No. 09-197

Dear Ms. Dortch:

On behalf of T-Mobile USA, Inc. ("T-Mobile"), enclosed please find the original and five copies of the redacted, public version of T-Mobile's Annual Eligible Telecommunications Report and High Cost Certifications ("ETC Report") concerning its designation as an eligible telecommunications carrier in certain areas in North Carolina, submitted pursuant to Sections 54.209, 54.313, and 54.314 of the Commission's rules in the above-referenced proceeding.¹ A confidential version of the ETC Report also is being submitted to your office under separate cover, including a request for confidential treatment pursuant to Section 0.459 of the Commission's rules.²

Please date-stamp one of the enclosed copies of the ETC Report and return it in the envelope provided. If you have any questions regarding this filing, please contact the undersigned.

Very truly yours,



Jennifer L. Kostyu
Counsel to T-Mobile USA, Inc.

Enclosures

¹ 47 C.F.R. §§ 54.209, 54.313, 54.314
² *Id.* § 0.459

No. of Copies rec'd 0+4
List ABCDE

REDACTED FOR PUBLIC INSPECTION

**T-MOBILE USA, INC. ELIGIBLE TELECOMMUNICATIONS CARRIER
ANNUAL REPORT AND CERTIFICATIONS**

Filed Pursuant To:
47 C.F.R. §§ 54.209, 54.313, and 54.314
CC Docket No. 96-45

September 30, 2010

T-Mobile USA, Inc., parent company to SunCom Wireless Operating Company, LLC ("T-Mobile"), hereby submits its Annual Report and Certifications ("Annual Report"), pursuant to 47 C.F.R. §§ 54.209, 54.313, and 54.314, on behalf of its Eligible Telecommunications Carrier ("ETC") designation in North Carolina for Universal Service Administrative Company assigned study area code 239005.¹ In the *T-Mobile ETC Order*, the Commission designated T-Mobile an ETC, pursuant to 47 U.S.C. § 214(e)(6), in certain non-rural telephone company wire centers and rural telephone company study areas of North Carolina for purposes of receiving federal universal service support. Attached as Exhibit A is a list of the non-rural telephone company wire centers and the rural telephone company study areas included in T-Mobile's ETC service area.

I. Progress Report on Service Improvement Plan

In this Annual Report, T-Mobile provides an update to the previously filed Service Improvement Plans ("SIPs") for its North Carolina operations and explains how it intends to use its universal service support "to improve signal quality, coverage, or

¹ In the Matter of High Cost Universal Service Support, Federal-State Joint Board on Universal Service, *Order*, FCC 08-122, released May 1, 2008 ("*T-Mobile ETC Order*"). T-Mobile acquired SunCom Wireless, Inc. in 2008 and became the successor-in-interest to SunCom's ETC designations and applications.

capacity.”² Attached as Exhibit B is T-Mobile’s updated Five-Year SIP commencing in 2010 and going through 2014. As demonstrated in the SIP, T-Mobile’s annual expenditures will greatly exceed projected annual universal service support. T-Mobile will undertake several network improvements to use universal service support to improve signal quality, coverage, and/or capacity within its designated ETC service area. In particular, T-Mobile has initiated several projects aimed at increasing its coverage in rural areas of North Carolina and improving customer experience through signal quality, capacity, and other network enhancements. All of these projects, along with its projected universal service support, are identified in the attached SIP for North Carolina.

2. Network Outages

Attached as Exhibit C is a compilation of outage information for the period of January through December 2009 for North Carolina, pursuant to 47 C.F.R. § 54.209(a)(2). Each network outage is evaluated on a case-by-case basis to determine the cause of the outage, the impact on customers, T-Mobile’s ability to meet its service provisioning obligations, including the availability of 911 services, and the steps that can be taken to prevent future outages. As indicated in the attached outage reports, T-Mobile has not experienced significant outages. T-Mobile commits to remain vigilant to prevent outages in the future as well.

² See 47 C.F.R. § 54.209(a)(1).

3. Unfulfilled Requests For Service

T-Mobile tracks customer complaints and requests for service, but, to date, has not received any requests for service, as defined by 47 C.F.R. § 54.209(a)(3), in unserved or underserved areas from potential customers in North Carolina. In future annual reports and updates, as necessary, T-Mobile will report requests for service and the steps taken to respond to them.

4. Complaints Per 1,000 Handsets

The number of complaints per 1,000 handsets for the period of January through December 2009 is identified in Exhibit D. These complaints include formal complaints filed with T-Mobile and outside agencies, such as the Commission, the North Carolina Utilities Commission, the North Carolina Attorney General, and the Better Business Bureau, in the state of North Carolina.

5. Annual Report Certifications

a. Service Quality Certification

T-Mobile is a signatory to the CTIA Consumer Code for Wireless Service, which is the applicable service quality and consumer protection standard for wireless carriers, and has been certified by CTIA as being compliant with this code.³ T-Mobile also

³ See CTIA Consumer Code for Wireless Service, *available at* http://files.ctia.org/pdf/The_Code.pdf. Signatories to the CITA Consumer Code agree to: (1) disclose rates and terms of service to consumers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6); separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of customer privacy. T-Mobile was most recently re-certified by CTIA as being compliant with this code on June 22, 2010.

REDACTED FOR PUBLIC INSPECTION

provides its customers with other service quality and consumer protection benefits that have resulted in the Company being recognized for its customer service. For example, on March 4, 2010, T-Mobile received the highest ranking in the J.D. Power and Associates ("J.D. Power and Associates") 2010 Wireless Retail Sales Satisfaction Study.⁴ In addition, on July 29, 2010, J.D. Power and Associates announced that T-Mobile was the sole wireless carrier to earn the highest possible ranking in its 2010 Wireless Customer Care Performance Study.⁵ T-Mobile hereby certifies that it is complying with applicable service quality standards and consumer protection rules for its ETC areas in North Carolina.

b. Ability To Remain Functional In Emergency Situations Certification

T-Mobile is able to function in emergency situations as set forth in Section 54.202(a)(2), which includes "a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."⁶ In particular, T-Mobile has the following capabilities to remain functional in emergency situations:

⁴ See Press Release, "J.D. Power and Associates Reports: Shift to Smartphones Drives Retailers to Tailor the Sales Experience, T-Mobile Ranks Highest in Customer Satisfaction with the Wireless Retail Sales Experience," Mar. 4, 2010, *available at* <http://businesscenter.jdpower.com/news/pressrelease.aspx?ID=2010031>.

⁵ See Press Release, "J.D. Power and Associates Reports: Wireless Customers Are Contacting Their Service Providers Through Retail and Online Channels with Increasing Frequency, T-Mobile Ranks Highest in Wireless Customer Care Performance," July 29, 2010, *available at* <http://businesscenter.jdpower.com/news/pressrelease.aspx?ID=2010144>.

⁶ 47 C.F.R. § 54.202(a)(2).

REDACTED FOR PUBLIC INSPECTION

- Availability of fixed and portable back-up power generators at various network locations throughout T-Mobile's network that can be deployed in emergency situations.
- Ability to reroute traffic around damaged or out-of-service facilities through the deployment of cell-on-wheels ("COWs"), redundant facilities, and dynamic rerouting of traffic over alternate facilities.
- A network control center that monitors network traffic and anticipates traffic spikes, and can then (i) deploy network facilities to accommodate capacity needs, (ii) change call routing translations, and (iii) deploy COWs to temporarily meet traffic needs until longer-term solutions, such as additional capacity and antenna towers can be deployed.
- The majority of sites not equipped with fixed generators have battery back up systems installed to maintain service in the event of a widespread power outage.

T-Mobile hereby certifies that it is able to function in emergency situations.

c. Comparable Local Usage Certification

T-Mobile makes available several different rate plans with varying amounts of local usage and different calling areas that are comparable to the offerings of the incumbent local exchange carriers ("ILECs"). Attached as Exhibit E is a list of some of T-Mobile's currently offered rate plans. T-Mobile hereby certifies that it is offering a local usage plan comparable to that offered by the ILECs in its ETC area.

d. Equal Access Certification

T-Mobile recognizes that the Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within its service area.

6. Certifications On Use Of Universal Service Funds

a. Non-Rural Carrier Service Area Universal Service Certification

T-Mobile hereby certifies that all federal high-cost support received in areas served by non-rural incumbent local exchange carriers will be used only for the provision, maintenance, and upgrading of facilities and service for which support is intended, pursuant to 47 C.F.R. § 54.313. Attached as Exhibit F is T-Mobile's Section 54.313 certification.

b. Rural Carrier Service Area Universal Service Certification

T-Mobile hereby certifies that all federal high-cost support received in areas served by rural incumbent local exchange carriers will be used only for the provision, maintenance, and upgrading of facilities and service for which support is intended, pursuant to 47 C.F.R. § 54.314. Attached as Exhibit G is T-Mobile's Section 54.314 certification.

REDACTED FOR PUBLIC INSPECTION

Conclusion

T-Mobile hereby submits its Annual Report and Certifications for North Carolina
ETC designation.

RESPECTFULLY SUBMITTED,

T-MOBILE USA, INC.

By: 
H. Skip Cornett
T-Mobile USA, Inc.
12920 SE 38th Street
Bellevue, WA 98006
425-383-4000 (tel.)

September 30, 2010

REDACTED FOR PUBLIC INSPECTION

ANNUAL REPORT CERTIFICATIONS

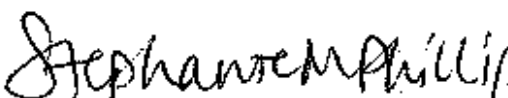
On behalf of T-Mobile USA, Inc., parent company of SunCom Wireless Operating Company, LLC ("T-Mobile"), the undersigned, H. Skip Cornett, hereby certifies the following:

1. I serve as Vice President of Tax of T-Mobile where I am responsible for all tax matters, including the Company's universal service annual report certifications.
2. I am authorized to execute these certifications on behalf of T-Mobile.
3. I certify that the following is true and correct to the best of my knowledge and belief with respect to T-Mobile's North Carolina eligible telecommunications carrier ("ETC") area:
 - a. T-Mobile is in compliance with applicable service quality standards and consumer protection rules.
 - b. T-Mobile is able to function in emergency situations.
 - c. T-Mobile offers a local usage plan comparable to that offered by the incumbent local exchange carriers in its ETC area.
 - d. T-Mobile acknowledges that the Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within its service area.


H. Skip Cornett

T-Mobile USA, Inc.
12920 SE 38th Street
Bellevue, WA 98006
425-383-4000 (tel.)

Subscribed and sworn to before me
this 30th day of September 2010.


Notary Public



REDACTED FOR PUBLIC INSPECTION

EXHIBITS TO ANNUAL REPORT

Exhibit A:	List of the Non-Rural and Rural Telephone Company Areas Included in T-Mobile's ETC Service Areas
Exhibit B (Confidential):	Five-Year Service Improvement Plan ("SIP")
Exhibit C (Confidential):	Outage Report
Exhibit D (Confidential):	Complaints Per 1,000 Handsets
Exhibit E:	T-Mobile Rate Plans
Exhibit F:	Certification On Use Of High-Cost Universal Service Funds In Non-Rural ILEC Areas Pursuant To Section 54.313
Exhibit G:	Certification On Use Of High-Cost Universal Service Funds In Rural ILEC Areas Pursuant To Section 54.314

REDACTED FOR PUBLIC INSPECTION

EXHIBIT A

List of the Non-Rural and Rural Telephone Company Areas

Included in T-Mobile's ETC Service Areas

REDACTED FOR PUBLIC INSPECTION

T-Mobile USA, Inc.
Universal Service Annual Report

North Carolina
ETC Areas

September 2010

EXHIBIT A

**List of the Non-Rural and Rural Telephone Company Areas
Included in T-Mobile's ETC Service Area in North Carolina**

North Carolina Non-Rural Wire Centers

LEC NAME	WIRE CENTER	CLLI
BELLSOUTH - NC	ACME	ACMENCMA
BELLSOUTH - NC	ALTAN	ALTNNCXA
BELLSOUTH - NC	APEX	APEXNCCE
BELLSOUTH - NC	ARDEN	AHVLNCOH
BELLSOUTH - NC	ARDEN	ARDNNCCE
BELLSOUTH - NC	ASHEVILLE	AHVLNCBI
BELLSOUTH - NC	ASHEVILLE	AHVLNCOT
BELLSOUTH - NC	ATKINSON	ATSNNCMA
BELLSOUTH - NC	BELMONT	BLMTNCCE
BELLSOUTH - NC	BESSEMER CITY	BSCYNCMA
BELLSOUTH - NC	BLACK MOUNTAIN	BCMNCCE
BELLSOUTH - NC	BLOWING ROCK	BLRKNCE
BELLSOUTH - NC	BOONE	BOONNCKI
BELLSOUTH - NC	BURGAW	BRGWNMA
BELLSOUTH - NC	BURLINGTON	BURLNCDA
BELLSOUTH - NC	BURLINGTON	BURLNCEL
BELLSOUTH - NC	BURLINGTON	BRVLNCXA
BELLSOUTH - NC	CANTON	CNTNNCMA
BELLSOUTH - NC	CAROLEEN	CRLNNCMA
BELLSOUTH - NC	CAROLINA BEACH	CRBHNCCE
BELLSOUTH - NC	CARY	CARYNCWS
BELLSOUTH - NC	CARY	MRVLNCCN
BELLSOUTH - NC	CASTLE HAYNE	CSHYNCMA
BELLSOUTH - NC	CHAPEL HILL	CPHLNCRO
BELLSOUTH - NC	CHAPEL HILL	RLGHNCMO
BELLSOUTH - NC	CHARLOTTE	CHRLNCBO
BELLSOUTH - NC	CHARLOTTE	CHRLNCCE
BELLSOUTH - NC	CHARLOTTE	CHRLNCCR
BELLSOUTH - NC	CHARLOTTE	CHRLNCDE
BELLSOUTH - NC	CHARLOTTE	CHRLNCER
BELLSOUTH - NC	CHARLOTTE	CHRLNCLP
BELLSOUTH - NC	CHARLOTTE	CHRLNCMI

REDACTED FOR PUBLIC INSPECTION

T-Mobile USA, Inc.
Universal Service Annual Report

**North Carolina
ETC Areas**

September 2010

LEC NAME	WIRE CENTER	CLLI
BELLSOUTH - NC	CHARLOTTE	CHRLNCOD
BELLSOUTH - NC	CHARLOTTE	CHRLNCRE
BELLSOUTH - NC	CHARLOTTE	CHRLNCSH
BELLSOUTH - NC	CHARLOTTE	CHRLNCTH
BELLSOUTH - NC	CHARLOTTE	CHRLNCUN
BELLSOUTH - NC	CHARLOTTE	PIVLNCXB
BELLSOUTH - NC	CHARLOTTE	SLBRNCMA
BELLSOUTH - NC	CHERRYVILLE	CHVLNCCE
BELLSOUTH - NC	CLAREMONT	CLMTNCMA
BELLSOUTH - NC	CLEVELAND	CLEVNCMA
BELLSOUTH - NC	CLYDE	CLYDNCMA
BELLSOUTH - NC	DAVIDSON	CHRLNCCA
BELLSOUTH - NC	DAVIDSON	DVSNNCPO
BELLSOUTH - NC	DENVER	DNVRNCMA
BELLSOUTH - NC	DURHAM	DRHMNCXH
BELLSOUTH - NC	ELLENBORO	ELBONCMA
BELLSOUTH - NC	ENKA-CANDLER	ENKANCMA
BELLSOUTH - NC	FAIRMONT	FAMTNCMA
BELLSOUTH - NC	FAIRVIEW	FRVWNCMA
BELLSOUTH - NC	FOREST CITY	FRCYNCCE
BELLSOUTH - NC	GASTONIA	GSTANCD
BELLSOUTH - NC	GASTONIA	GSTANCSO
BELLSOUTH - NC	GIBSONNC	GBSNNCMA
BELLSOUTH - NC	GOLDSBORO	GLBONCAD
BELLSOUTH - NC	GOLDSBORO	GLBONCMA
BELLSOUTH - NC	GRANTHAM	GNHMNCMA
BELLSOUTH - NC	GREENSBORO	GNBONCAP
BELLSOUTH - NC	GREENSBORO	GNBONCAS
BELLSOUTH - NC	GREENSBORO	GNBONCHO
BELLSOUTH - NC	GREENSBORO	GNBONCLA
BELLSOUTH - NC	GREENSBORO	GNBONCMC
BELLSOUTH - NC	GREENSBORO	GNBONCPG
BELLSOUTH - NC	HAMLET	HMLTNCMA
BELLSOUTH - NC	HARTFORD	HRFRTNMA
BELLSOUTH - NC	HENDERSNVILLE	HNVLNCCH
BELLSOUTH - NC	HENDERSNVILLE	HNVLNCED
BELLSOUTH - NC	HENDERSNVILLE	HNVLNCMI
BELLSOUTH - NC	HUNTERSVILLE	HSVLCNCCE
BELLSOUTH - NC	JULIAN	GNBONCEU
BELLSOUTH - NC	JULIAN	JULNNCMA
BELLSOUTH - NC	KINGS MT	KGMTNCMA

REDACTED FOR PUBLIC INSPECTION

T-Mobile USA, Inc.
Universal Service Annual Report

**North Carolina
ETC Areas**

September 2010

LEC NAME	WIRE CENTER	CLLI
BELLSOUTH - NC	KNIGHTDALE	KNDLNCCE
BELLSOUTH - NC	LAKE LURE	LKLRNCCE
BELLSOUTH - NC	LATTIMORE	LTMNRNCCE
BELLSOUTH - NC	LAURINBURG	LRBGNCMA
BELLSOUTH - NC	LAWNDALE	LWDLNCCE
BELLSOUTH - NC	LEICESTER	LCSRNCMA
BELLSOUTH - NC	LENOIR	LENRNCHA
BELLSOUTH - NC	LENOIR	LENRNCHU
BELLSOUTH - NC	LINCOLNTON	LNTNNCMA
BELLSOUTH - NC	LINCOLNTONB	LNTNNCVA
BELLSOUTH - NC	LOCUST	LCSTNCMA
BELLSOUTH - NC	LONG BEACH	LNBNHCMA
BELLSOUTH - NC	LOWELL	LWLLNCMA
BELLSOUTH - NC	LUMBERTON	LMTNNCMA
BELLSOUTH - NC	MAGGIE VALLEY	MGVANCCE
BELLSOUTH - NC	MAIDEN	MADNNCCE
BELLSOUTH - NC	MONTICELLO	MNTINCMA
BELLSOUTH - NC	MORGANTON	MGTNNCGL
BELLSOUTH - NC	MORGANTON	MGTNNCGR
BELLSOUTH - NC	MOUNT HOLLY	MTHLNCMA
BELLSOUTH - NC	MOUNT OLIVE	MTOLNCCE
BELLSOUTH - NC	NEWLAND	NWLDNCCE
BELLSOUTH - NC	NEWTON	NWTNNCMA
BELLSOUTH - NC	PEMBROKE	PMBRNCCE
BELLSOUTH - NC	RALEIGH	RLGHNCGA
BELLSOUTH - NC	RALEIGH	RLGHNCGL
BELLSOUTH - NC	RALEIGH	RLGHNCHO
BELLSOUTH - NC	RALEIGH	RLGHNCJO
BELLSOUTH - NC	RALEIGH	RLGHNCSE
BELLSOUTH - NC	RALEIGH	RLGHNCSE
BELLSOUTH - NC	REIDSVILLE	RDVLNCMA
BELLSOUTH - NC	REIDSVILLE	RDVLNCSI
BELLSOUTH - NC	ROCKINGHAM	RCHMNCMA
BELLSOUTH - NC	ROWLANDNC	RWLDNCMA
BELLSOUTH - NC	RUFFIN	RFFNNCMA
BELLSOUTH - NC	RUTHERFORDTON	RTTNNCCE
BELLSOUTH - NC	SAXAPAHAW	SXPHNCMA
BELLSOUTH - NC	SCOTT'S HILL1	SCHLNCHA
BELLSOUTH - NC	SCOTT'S HILL2	SCHLNCMA
BELLSOUTH - NC	SELMA	SELMNCMA
BELLSOUTH - NC	SHELBY	SHLBNCMA

REDACTED FOR PUBLIC INSPECTION

T-Mobile USA, Inc.
Universal Service Annual Report

North Carolina
ETC Areas

September 2010

LEC NAME	WIRE CENTER	CLLI
BELLSOUTH - NC	SOUTHPORT	SOPTNCCE
BELLSOUTH - NC	SPRUCE PINE	SPPNNCMA
BELLSOUTH - NC	STANLEY	STNLNCCE
BELLSOUTH - NC	STATESVILLE	SSVLNCJE
BELLSOUTH - NC	STATESVILLE	SSVLNCMA
BELLSOUTH - NC	STONY POINT	STPNNCMA
BELLSOUTH - NC	SUMMERFIELD	SRFDNCCE
BELLSOUTH - NC	SWANNANOA	SWNNNCMA
BELLSOUTH - NC	TAYLORSVILLE	TYVLNCMA
BELLSOUTH - NC	TROUTMAN	TRMNNCMA
BELLSOUTH - NC	WAYNESVILLE	WYVLNCMA
BELLSOUTH - NC	WENDELL	WNDLNCPI
BELLSOUTH - NC	WILMINGTON	WLMGNCFO
BELLSOUTH - NC	WILMINGTON	WLMGNCLE
BELLSOUTH - NC	WILMINGTON	WLMGNCWI
BELLSOUTH - NC	WINSTON SALEM	WNSLNCAR
BELLSOUTH - NC	WINSTON SALEM	WNSLNCCL
BELLSOUTH - NC	WINSTON SALEM	WNSLNCFI
BELLSOUTH - NC	WINSTON SALEM	WNSLNCGL
BELLSOUTH - NC	WINSTON SALEM	WNSLNCLE
BELLSOUTH - NC	WINSTON SALEM	WNSLNCVI
BELLSOUTH - NC	WINSTON SALEM	WNSLNCWA
BELLSOUTH - NC	WINSTON SALEM	WNSLNCWH
BELLSOUTH - NC	WRIGHTSVILLE BEACH	WGVLCMA
BELLSOUTH - NC	ZEBULON	ZBLNNCCE
North State Telephone Company	HIGH POINT	HGPNNCXA
North State Telephone Company	HIGH POINT	HGPNNCXB
North State Telephone Company	HIGH POINT	HGPNNCXC
North State Telephone Company	HIGH POINT	HGPNNCXD
North State Telephone Company	HIGH POINT	HGPNNCXE
North State Telephone Company	HIGH POINT	HGPNNCXF
North State Telephone Company	RANDLEMAN	RNMNNCXA
North State Telephone Company	THOMASVILLE	THVLNCXA

REDACTED FOR PUBLIC INSFECTION

T-Mobile USA, Inc.
Universal Service Annual Report

North Carolina
ETC Areas

September 2010

LEC NAME	WIRE CENTER	CLLI
VERIZON SOUTH INC - NC (CONTEL)	ANDREWS	ANDRNCXA
VERIZON SOUTH INC - NC (CONTEL)	BAKERSVILLE	BAVLNCXA
VERIZON SOUTH INC - NC (CONTEL)	BRYSON CITY	BRCYNCXA
VERIZON SOUTH INC - NC (CONTEL)	BURNSVILLE	BRVLNCXA
VERIZON SOUTH INC - NC (CONTEL)	CASHIERS	CSHRNCXA
VERIZON SOUTH INC - NC (CONTEL)	CHEROKEE	CHRKNCXB
VERIZON SOUTH INC - NC (CONTEL)	FONTANA	FNVLNCXA
VERIZON SOUTH INC - NC (CONTEL)	FRANKLIN	FKLNNCXA
VERIZON SOUTH INC - NC (CONTEL)	GARDEN CITY	GRCYNCXA
VERIZON SOUTH INC - NC (CONTEL)	GLENWOOD- PROVIDENCE	GWPRNCXA
VERIZON SOUTH INC - NC (CONTEL)	GUNTERTOWN	GTTWNCXA
VERIZON SOUTH INC - NC (CONTEL)	HAYESVILLE	HYVLNCXA
VERIZON SOUTH INC - NC (CONTEL)	HIGHLANDS	HGLNNCXA
VERIZON SOUTH INC - NC (CONTEL)	HIGHLANDS	SYLVNCXA
VERIZON SOUTH INC - NC (CONTEL)	HOT SPRINGS	HTSPNCXA
VERIZON SOUTH INC - NC (CONTEL)	MARION	MARNNCXB
VERIZON SOUTH INC - NC (CONTEL)	MARS HILL	MRHLNCXA
VERIZON SOUTH INC - NC (CONTEL)	MARS HILL	WVVLNCXA
VERIZON SOUTH INC - NC (CONTEL)	MARSHALL	MRSHNCXA
VERIZON SOUTH INC - NC (CONTEL)	MICAVILLE	MIVLNCXA
VERIZON SOUTH INC - NC (CONTEL)	MURPHY	MRPHNCXB

REDACTED FOR PUBLIC INSPECTION

T-Mobile USA, Inc.
Universal Service Annual Report

North Carolina
ETC Areas

September 2010

LEC NAME	WIRE CENTER	CLLI
VERIZON SOUTH INC - NC (CONTEL)	OLD FORT	OLFTNCXA
VERIZON SOUTH INC - NC (CONTEL)	ROBBINSVILLE	ROVLNCXA
VERIZON SOUTH INC - NC (CONTEL)	SEVIER	SEVRNCXA
VERIZON SOUTH INC - NC (CONTEL)	SUIT	SUITNCXA
VERIZON SOUTH INC - NC (CONTEL)	CULLOWHEE	CLWHNCXA
VERIZON SOUTH INC. - NC	DURHAM	DRHMNCXB
VERIZON SOUTH INC. - NC	DURHAM	DRHMNCXT
VERIZON SOUTH INC. - NC	MONROE	MONRNCXA
VERIZON SOUTH INC. - NC	CREEDMOOR	CRDMNCXA
VERIZON SOUTH INC. - NC	CREEDMOOR	CRDMNCXM
VERIZON SOUTH INC. - NC	DURHAM	DRHMNCXA
VERIZON SOUTH INC. - NC	DURHAM	DRHMNCXC
VERIZON SOUTH INC. - NC	DURHAM	DRHMNCXD
VERIZON SOUTH INC. - NC	DURHAM	DRHMNCXE
VERIZON SOUTH INC. - NC	DURHAM	DRHMNCXG
VERIZON SOUTH INC. - NC	DURHAM	DRHMNCXM
VERIZON SOUTH INC. - NC	GOOSECREEK	GSCKNCXA

REDACTED FOR PUBLIC INSPECTION

T-Mobile USA, Inc.
Universal Service Annual Report

**North Carolina
ETC Areas**

September 2010

North Carolina Rural Wire Centers

LEC NAME	WIRE CENTER	CLLI
ALLTEL CAROLINA INC. - NORTH	ABERDEEN	ABRDNCXA
ALLTEL CAROLINA INC. - NORTH	ANSONVILLE	ASVLNCXA
ALLTEL CAROLINA INC. - NORTH	BROADWAY	BRWYNCXA
ALLTEL CAROLINA INC. - NORTH	COLUMBUS	CLMBNCXA
ALLTEL CAROLINA INC. - NORTH	DENTON	DNTNNCXA
ALLTEL CAROLINA INC. - NORTH	GREENCREEK	GRCKNCXA
ALLTEL CAROLINA INC. - NORTH	HEMBY BRIDGE	HMBRNCXA
ALLTEL CAROLINA INC. - NORTH	INDIAN TRAIL	INTRNCXA
ALLTEL CAROLINA INC. - NORTH	KINGNC	KINGNCXA
ALLTEL CAROLINA INC. - NORTH	LAUREL HILL	LRHLNCXA
ALLTEL CAROLINA INC. - NORTH	LEWISVILLE	LWVLNCXA
ALLTEL CAROLINA INC. - NORTH	LILESVILLE	LLVLNCXA
ALLTEL CAROLINA INC. - NORTH	MARSHVILLE	MHVLNCXA
ALLTEL CAROLINA INC. - NORTH	MATTHEWS	MTHWNCXB
ALLTEL CAROLINA INC. - NORTH	MORVEN	MRVNNCXA
ALLTEL CAROLINA INC. - NORTH	NEW SALEM	NWSLNCXA
ALLTEL CAROLINA INC. - NORTH	NORWOOD	NRWDNCXA
ALLTEL CAROLINA INC. - NORTH	OLDTOWN	OLTWNCXA
ALLTEL CAROLINA INC. - NORTH	OLIVIA	OLIVNCXA
ALLTEL CAROLINA INC. - NORTH	PEACHLAND POLKTON	PCLDNCXA
ALLTEL CAROLINA INC. - NORTH	PINEBLUFF	PNBLNCXA
ALLTEL CAROLINA INC. - NORTH	RURAL HALL	RRHLNCXA
ALLTEL CAROLINA INC. - NORTH	SANFORD	SNFRNCXA
ALLTEL CAROLINA INC. - NORTH	STANLEYVILLE	SLVLNCXA
ALLTEL CAROLINA INC. - NORTH	TRYON	TRYNNCXA
ALLTEL CAROLINA INC. - NORTH	WADESBORO	MRVINCXA
ALLTEL CAROLINA INC. - NORTH	WAGRAM	WGRMNCXA
ALLTEL CAROLINA INC. - NORTH	WAXHAW	WXHWNCXA
ALLTEL CAROLINA INC. - NORTH	WINGATE	WNGTNCXA
ALLTEL CAROLINA INC. - NORTH	GRANITE QUARRY- ROCKWELL	GRQYNCXA
ALLTEL CAROLINA INC. - NORTH	WADESBORO	WDBONCXA
ATLANTIC TEL. MEMBERSHIP CORP.	BLNGSPGLKS	BSLKNCXA
ATLANTIC TEL. MEMBERSHIP CORP.	BOLIVIA	BOLVNCXA
ATLANTIC TEL. MEMBERSHIP CORP.	HOLDEN BEACH	HLBHNCXB
ATLANTIC TEL. MEMBERSHIP CORP.	LONGWOOD	LGWDNCXA
ATLANTIC TEL. MEMBERSHIP CORP.	SEASIDE	SESDNCXB
ATLANTIC TEL. MEMBERSHIP CORP.	SHALLOTTE	SHLTNCXA

REDACTED FOR PUBLIC INSPECTION

T-Mobile USA, Inc.
Universal Service Annual Report

North Carolina
ETC Areas

September 2010

LEC NAME	WIRE CENTER	CLLI
BARNARDSVILLE TEL. CO. D/B/A TDS TELECOM	BARNARDSVL	BDVLNCXA
CAROLINA TELEPHONE & TELEGRAPH CO.	NEW BERN	NWBRNCXA
CENTRAL TELEPHONE COMPANY - NC	ASHEBORO	ASBONCXA
CENTRAL TELEPHONE COMPANY - NC	BETHLEHEM	BHLHNCXA
CENTRAL TELEPHONE COMPANY - NC	BISCOE	BISCNCXA
CENTRAL TELEPHONE COMPANY - NC	BOONVILLE	BNVLNCXA
CENTRAL TELEPHONE COMPANY - NC	CANDOR	CNDRNCXA
CENTRAL TELEPHONE COMPANY - NC	CATAWBA	CTWBNCXA
CENTRAL TELEPHONE COMPANY - NC	DANBURY	DNBRNCXA
CENTRAL TELEPHONE COMPANY - NC	DOBSON	DBSNNCXB
CENTRAL TELEPHONE COMPANY - NC	EDENNC	EDENNCXA
CENTRAL TELEPHONE COMPANY - NC	ELKIN	ELKNNCXA
CENTRAL TELEPHONE COMPANY - NC	GRANITE FALLS	GRFLNCXA
CENTRAL TELEPHONE COMPANY - NC	HAYS	HAYSNCXA
CENTRAL TELEPHONE COMPANY - NC	HICKORY	HCKRNCXA
CENTRAL TELEPHONE COMPANY - NC	HILDEBRAN	HLDBNCXA
CENTRAL TELEPHONE COMPANY - NC	HILLSBOROUGH	HLBONCXB
CENTRAL TELEPHONE COMPANY - NC	MADISON	MDSNNCXA
CENTRAL TELEPHONE COMPANY - NC	MOUNT AIRY	MTARNCXA
CENTRAL TELEPHONE COMPANY - NC	MOUNT GILEAD	MTGLNCXA
CENTRAL TELEPHONE COMPANY - NC	MOUNTAIN VIEW	MTVWNCXA
CENTRAL TELEPHONE COMPANY - NC	MULBERRY	MLBYNCXB
CENTRAL TELEPHONE COMPANY - NC	NORTH WILKESBORO	NWBONCXA
CENTRAL TELEPHONE COMPANY - NC	PILOT MOUNTAIN	PLMTNCXA
CENTRAL TELEPHONE COMPANY - NC	QUAKER GAP	QKGPNCXA
CENTRAL TELEPHONE COMPANY - NC	RAMSEUR	RMSRNCXA
CENTRAL TELEPHONE COMPANY - NC	ROARING GAP	RNRPNXCA
CENTRAL TELEPHONE COMPANY - NC	SANDY RIDGE	SNRGNCXA
CENTRAL TELEPHONE COMPANY - NC	SEAGROVE	SEGVNCXA
CENTRAL TELEPHONE COMPANY - NC	SHERILLS FORD	SHERNCXA
CENTRAL TELEPHONE COMPANY - NC	STATE ROAD	STRDNCXA
CENTRAL TELEPHONE COMPANY - NC	STONEVILLE	STVLNCXA
CENTRAL TELEPHONE COMPANY - NC	TIMBERLAKE	TMLKNCXA
CENTRAL TELEPHONE COMPANY - NC	TROY	TROYNCXA
CENTRAL TELEPHONE COMPANY - NC	VALDESE	VLDSNCXA

REDACTED FOR PUBLIC INSPECTION

T-Mobile USA, Inc.
Universal Service Annual Report

North Carolina
ETC Areas

September 2010

LEC NAME	WIRE CENTER	CLLI
CENTRAL TELEPHONE COMPANY - NC	WALKERTOWN	WKTWNCXA
CENTRAL TELEPHONE COMPANY - NC	WALNUT COVE	WLCVNCXA
CENTRAL TELEPHONE COMPANY - NC	WEST END	WENDNCXB
CENTRAL TELEPHONE COMPANY - NC	WEST JEFFERSON	WJSNNCXA
CENTRAL TELEPHONE COMPANY - NC	YADKINVILLE	CRTYNCA
CENTRAL TELEPHONE COMPANY - NC	ASHEBORO	ASBONCXB
CENTRAL TELEPHONE COMPANY - NC	EDENNC	EDENNCXB
CENTRAL TELEPHONE COMPANY - NC	HICKORY	HCKRNCXB
CENTRAL TELEPHONE COMPANY - NC	YADKINVILLE	YDVLNCXA
CENTRAL TELEPHONE COMPANY NC	MOCKSVILLE	MKVLNCXA
CITIZENS TEL. CO.	BREVARD	BRVRNCXA
ELLERBE TELEPHONE COMPANY	ELLERBE	ELRBNCXA
LEXCOM TELEPHONE CO.	LEXINGTON	LXTNNCXA
LEXCOM TELEPHONE CO.	LEXINGTON	LXTNNCXB
LEXCOM TELEPHONE CO.	LEXINGTON	LXTNNCXC
LEXCOM TELEPHONE CO.	LEXINGTON	LXTNNCXD
LEXCOM TELEPHONE CO.	LEXINGTON	LXTNNCXE
LEXCOM TELEPHONE CO.	SOUTHMONT	SMNTNCXA
LEXCOM TELEPHONE CO.	WELCOME	WLCMNCXA
MEBTel, INC.	MEBANE	MEBNNCXA
PIEDMONT TELEPHONE MEMBERSHIP CORP.	CHURCHLAND	CHLDNCXA
PIEDMONT TELEPHONE MEMBERSHIP CORP.	REEDS	REDSNCXA
RANDOLPH TEL. CO.	LIBERTY	LBRTNCXA
RANDOLPH TEL. MEMBERSHIP CORP.	BADIN LAKE	BDLKNCA
RANDOLPH TEL. MEMBERSHIP CORP.	BENNETT	BNNTNCXA
RANDOLPH TEL. MEMBERSHIP CORP.	COLERIDGE	CLRGNCXA
RANDOLPH TEL. MEMBERSHIP CORP.	FARMER	FRMRNCXA
RANDOLPH TEL. MEMBERSHIP CORP.	HIGHFALLS	HGHFNCXA
RANDOLPH TEL. MEMBERSHIP CORP.	JACKSON CREEK	JKCKNCXA
RANDOLPH TEL. MEMBERSHIP CORP.	PISGAH	PSGHNCXA
SALUDA MOUNTAIN TEL. CO. D/B/A TDS TELECOM	SALUDA	SALDNCXA
SERVICE TEL. CO. D/B/A TDS TELECOM	FAIR BLUFF	FRBLNCXA
SKYLINE TEL. MEMBERSHIP CORP.	BALDWIN	BLDWNCXA
SKYLINE TEL. MEMBERSHIP CORP.	BANNER ELK	BNELNCXA
SKYLINE TEL. MEMBERSHIP CORP.	BEECH MOUNTAIN	BEMTNCXA
SKYLINE TEL. MEMBERSHIP CORP.	CRESTON	CETNNCXA

REDACTED FOR PUBLIC INSPECTION

T-Mobile USA, Inc.
Universal Service Annual Report

North Carolina
ETC Areas

September 2010

LEC NAME	WIRE CENTER	CLLI
SKYLINE TEL. MEMBERSHIP CORP.	GLADECREEK	GLCKNCXA
SKYLINE TEL. MEMBERSHIP CORP.	LANSING	LNNGNCXA
SKYLINE TEL. MEMBERSHIP CORP.	NATHANSCRK	NTCKNCXA
SKYLINE TEL. MEMBERSHIP CORP.	SCOTTVILLE	SCVLNCXA
SKYLINE TEL. MEMBERSHIP CORP.	SPARTA	SPRTNCXA
SKYLINE TEL. MEMBERSHIP CORP.	SUGAR GROVE	SGGVNCXA
SKYLINE TEL. MEMBERSHIP CORP.	WATAUGA	WATGNCXA
STAR TEL. MEMBERSHIP CORP.	ABBOTTSBG	ABBGNCXA
STAR TEL. MEMBERSHIP CORP.	COHARIE	COHRNCXA
STAR TEL. MEMBERSHIP CORP.	CYPRESSCRK	CYCKNCXA
STAR TEL. MEMBERSHIP CORP.	HARRELLS	HRLSNCXA
STAR TEL. MEMBERSHIP CORP.	HERRING	HRNGNCXA
STAR TEL. MEMBERSHIP CORP.	KELLY	KLLYNCXA
STAR TEL. MEMBERSHIP CORP.	LISBON	LSBNNCXA
STAR TEL. MEMBERSHIP CORP.	SIX RUN	SXRNNXCA
STAR TEL. MEMBERSHIP CORP.	SOUTHRIVER	SORVNCXA
STAR TEL. MEMBERSHIP CORP.	WHITE OAK	WHOKNCXA
SURRY TEL. MEMBERSHIP CORP.	BEULAH	BELHNCXA
SURRY TEL. MEMBERSHIP CORP.	LEVELCROSS	LVCRCNCXA
SURRY TEL. MEMBERSHIP CORP.	RED BRUSH	RDBSNCXA
SURRY TEL. MEMBERSHIP CORP.	SHOALS	SHLSNCXA
SURRY TEL. MEMBERSHIP CORP.	WESTFIELD	WSFDNCXA
SURRY TEL. MEMBERSHIP CORP.	ZEPHYR	ZPHYNCXA
THE CONCORD TELEPHONE COMPANY, INC.	ALBEMARLE	ALBMNCXA
THE CONCORD TELEPHONE COMPANY, INC.	BADIN	BADNNCXA
THE CONCORD TELEPHONE COMPANY, INC.	CHINA GROVE-LANDIS	CHGVNCXA
THE CONCORD TELEPHONE COMPANY, INC.	CONCORD	CNCRNCXA
THE CONCORD TELEPHONE COMPANY, INC.	HARRISBURG	HRBGNCXA
THE CONCORD TELEPHONE COMPANY, INC.	KANNAPOLIS	KNPLNCXA
THE CONCORD TELEPHONE COMPANY, INC.	NEW LONDON	NWLNNCXA
THE CONCORD TELEPHONE COMPANY, INC.	OAKBORO	OKBONCXA
TRI-COUNTY TEL. MEMBERSHIP CORP.	PIKE ROAD	PKRDNCXA
TRI-COUNTY TEL. MEMBERSHIP CORP.	PINETOWN	PNTWNCXA
TRI-COUNTY TEL. MEMBERSHIP CORP.	SIDNEY	SDNYNCXA

REDACTED FOR PUBLIC INSPECTION

T-Mobile USA, Inc.
Universal Service Annual Report

North Carolina
ETC Areas

September 2010

LEC NAME	WIRE CENTER	CLLI
WILKES TELEPHONE MEMBERSHIP CORPORATION	BOOMER	BOMRNXCA
WILKES TELEPHONE MEMBERSHIP CORPORATION	CHAMPION	CHMPNCXA
WILKES TELEPHONE MEMBERSHIP CORPORATION	CLINGMAN	CLNGNCXA
WILKES TELEPHONE MEMBERSHIP CORPORATION	LOMAX	LOMXNCXA
YADKIN VALLEY TEL. MEMBERSHIP CORP.	ADVANCE	ADVNNCXB
YADKIN VALLEY TEL. MEMBERSHIP CORP.	BROOKS	BRKSNCXA
YADKIN VALLEY TEL. MEMBERSHIP CORP.	COOLEEMEE	COLMNCXA
YADKIN VALLEY TEL. MEMBERSHIP CORP.	EAST BEND	EBNDNCXA
YADKIN VALLEY TEL. MEMBERSHIP CORP.	FORBUSH	FRBSNCXB
YADKIN VALLEY TEL. MEMBERSHIP CORP.	HARMONY	HRMYNCXA
YADKIN VALLEY TEL. MEMBERSHIP CORP.	JAMES	JAMNCXA
YADKIN VALLEY TEL. MEMBERSHIP CORP.	NEW HOPE	NWHPNCXA
YADKIN VALLEY TEL. MEMBERSHIP CORP.	UNIONGROVE	UNGVNCXB

REDACTED FOR PUBLIC INSPECTION

EXHIBIT B

FIVE-YEAR SERVICE IMPROVEMENT PLAN ("SIP")

THIS EXHIBIT IS BEING WITHHELD FROM PUBLIC INSPECTION

REDACTED FOR PUBLIC INSPECTION

EXHIBIT C

OUTAGE REPORT

THIS EXHIBIT IS BEING WITHHELD FROM PUBLIC INSPECTION

REDACTED FOR PUBLIC INSPECTION

EXHIBIT D

COMPLAINTS PER 1,000 HANDSETS

THIS EXHIBIT IS BEING WITHHELD FROM PUBLIC INSPECTION